

How to Complete Your Application for Medical Coverage through the Enrollment Platform

Before your enrollment, please make sure to gather the following information:

- Names, Dates of Birth, Social Security Numbers for all the people in your tax-filing household.
- Estimated pre-tax (gross) income and deductions for all the people you would put on your taxes for the year in which you are enrolling in medical coverage, including things like Social Security and Disability benefits, rental income or wages, and alimony payments.
- Current medical insurance company name and policy numbers for anyone enrolling into medical insurance for the same year as you.
- If anyone in your tax-filing household has access to employer coverage, you will need the employer name, employer phone number and the monthly cost for the insurance, even if the coverage is provided through someone outside your tax-filing household.
- The approved plan name and ID for the plan you are enrolling into (which can be found at CarewellSEIU503.org).

For enrollment, please go to: CarewellSEIU503.org/enrollment-platform

Note: if you get this error message as you try to verify your identity, we recommend you enter your information again without punctuation (the system does not handle periods, commas and apostrophes well).

For example, do not type "ave." Use either the full word "avenue" or shorten to "ave" without period.

Verify identity

Please verify your identity by answering the questions below. If you have an existing application in Healthcare.gov, we will pre-fill the rest of this application from it.

Encountered errors. Cannot formulate questions for this consumer. Please reference Final Decision Code.RF4

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Important information to remember

- For your homecare and personal support work, your employer should be listed as: **Consumer Client, 550 Capitol St. NE, Salem OR 97301, 1-877-867-0077.**
- **Carewell SEIU 503 Healthcare Cost Assistance is a benefit that helps you pay for individual plans, and it is not employer-sponsored or group coverage.**

On the “Job-based health coverage” screen, please do not check yes unless you are offered health coverage from another employer.

Job-based health coverage

[Get help completing this section.](#)

Will be offered health coverage through their job, or through the job of another person, like a spouse or parent?

Only select “Yes” if they’ll have an offer of coverage as of 1/1/2021, even if they haven’t enrolled or the enrollment period for the employer coverage is over.

[Learn more about who’s offered job-based coverage.](#)

Yes

No

Have any of these people been offered an Individual Coverage Health Reimbursement Arrangement (ICHRA) or Qualified Small Employer Health Reimbursement Arrangement (QSEHRA) with a start date between 9/2/2020 and 12/31/2020?

A person may have more than one health coverage offer. Only select if both of these apply:

- They’ve been offered an individual coverage HRA or QSEHRA, which provides reimbursement for certain health care costs.
- At least one offer’s start date is within the date range above.

Carewell SEIU 503 Healthcare Cost Assistance is not an ICHRA or QSEHRA.

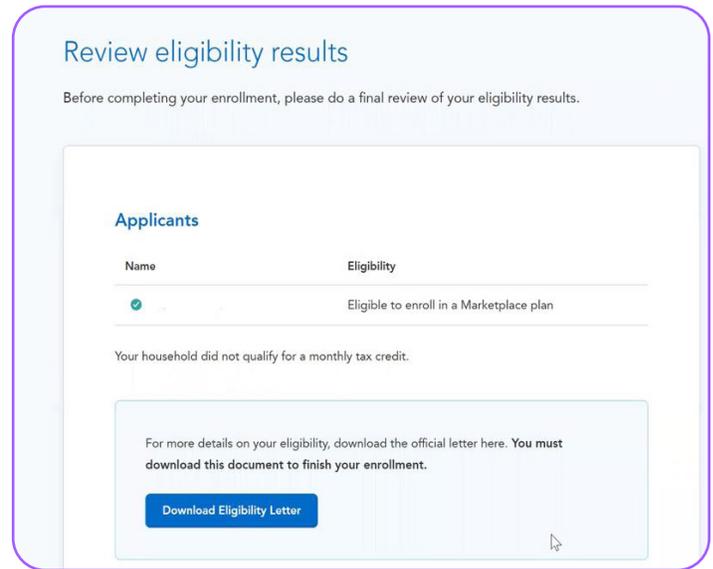
• Selecting a plan

- Early in the process, you may be asked about preferred doctors or hospitals. While this is a great feature to explore the variety of plans that may be available to you, remember that **in order to receive Carewell SEIU 503 Healthcare Cost Assistance, you need to enroll into the approved plan for your area for 2021.** You can see 2021 approved plans at CarewellSEIU503.org/benefits/healthcare-cost-assistance/approved-plans/
- To more easily find the approved plan for your area, search by carrier and by metal level (all approved plans are Silver level.) Once you’ve got the correct approved plan, click on “Add to cart.”

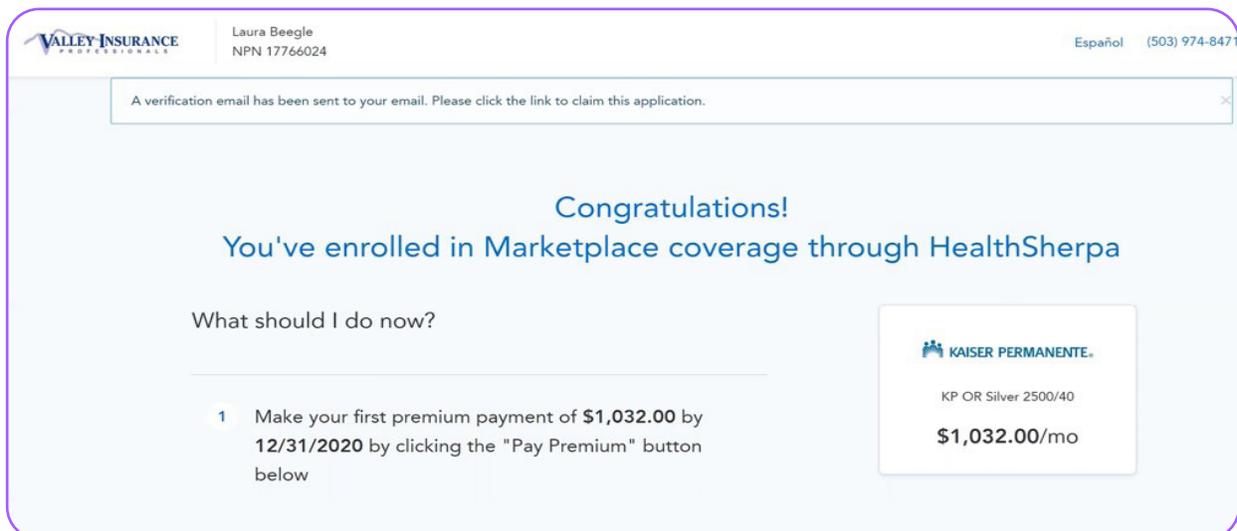
Carrier	Plan Name	Metal Level	Premium	Deductible	Out-of-pocket max	Doctor visits	Specialist visit	Generic drugs
Kaiser Permanente	KP OR Silver 2500/40 - EPO	SILVER	\$497/mo	\$2,500/yr	\$8,550	\$40	\$65	\$25

- If you are renewing your approved plan, make sure you indicate under “Existing coverage information” that you are currently enrolled in “Individual Insurance (including Marketplace or private market non-group coverage.)”
- Take the full Advance Premium Tax Credit (APTC) if you are eligible for one.
- You may be given the option to add a dental plan: remember that if you are eligible for Carewell SEIU 503 benefits, you already have premium free dental coverage through Kaiser Dental.

- Review eligibility results: please note how much you may be receiving in monthly tax credits (or Advance Premium Tax Credits). You must download and review your Eligibility letter before continuing. This Eligibility notice will list any items the Marketplace may be requesting for your enrollment. Please read this letter and respond to requests for additional documentation.



- You’ve finished your application! Please check your email as a verification message should be sent to your email account.
 - Note the amount of your monthly premium.
 - You may receive emails from both HealthSherpa (aka the Enrollment Platform) and the Federal Marketplace, both reminding you to pay your first premium. The emails will ask you to pay using a link in the email - **please don’t use those links! Call your medical insurance carrier instead to make a payment.**



- As you enroll, please note and save the following information:
 - Application ID #
 - Base Premium \$
 - APTC Amount \$
 - Net premium after APTC \$ (your monthly payment)
 - Effective Date of the Plan
 - Date any verification documents are due
- **Make your first payment to your insurance carrier before December 31, 2020.** If you do not pay that first premium, your plan will not be activated and you may find yourself without coverage for 2021.
 - If you are renewing your coverage and have already set up autopay with your carrier, we recommend you call your carrier to verify that autopay is properly set up with the right amount for your new plan premium. Also verify that your carrier has your current Benefit Convenience Card information.
 - If you are enrolling into an approved plan for the first time, you may need to pay your first premium out of your own funds. The Benefits Administrative Office will send you a check to reimburse you for that expense. Remember you need to pay the first premium before December 31, and the reimbursement check may arrive after that date.
 - For faster reimbursement, you can submit a Direct Deposit form to the Benefits Administrative Office. Go [here](#) to complete this form.

Questions?

Visit CarewellSEIU503.org to learn more about benefits and to find resources.

If you are unsure that you successfully completed your application on the Enrollment Platform, or if at any point you encounter an issue with your application (for instance with the Identity Verification section), please call Valley Insurance Professionals at 503-974-8471.

For other questions, you can call 1-844-503-7348.

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