



Continuing Education

All care providers need to complete 12 hours of continuing education (CE) as part of their provider number renewal.

- Stay up to date on best practices
- Build your skills
- Receive a stipend and free pair of slip-resistant shoes when you finish



Must complete 4 hours of required training followed by 8 hours of electives



Online, self-paced modules and instructor-led webinars

Helpful things to know:

- Customize your training path by choosing from over 20 elective courses like Basic Cooking Techniques, End-of-Life Care, and Stress Management for Care Providers.
- If you have an active certification through OHCC, you are exempt from the CE requirement.*
- Need language or technology support? Carewell can help. Call 1-844-503-7348 (M - F, 8 AM - 6 PM) or email CarewellSEIU503Training@RISEpartnership.com.

*CPR/First Aid does not count as an exemption from CE.



Scan the QR code or go to CarewellSEIU503.org/CE to learn more.

FAQs

Can I take training offline? What are the options?

Yes. Continuing education is available as an offline version in English, Arabic, Mandarin, Russian, Spanish, and Vietnamese. To request a different language or an offline version of CE, contact Carewell at 1-844-503-7348, Monday – Friday, 8 AM – 6 PM PT, or email CarewellSEIU503Training@RISEpartnership.com.

Do I have to take all the modules listed in the learning portal?

No. You need to complete 12 hours of training that includes 4 hours of required training and 8 hours of electives.

Where can I learn more about the CE course offerings?

Check out the continuing education course catalog at CarewellSEIU503.org/catalog.

Will I be provided a stipend for the CE training I take? How does it work?

Yes. About 2 weeks after completing training you should receive an email from Ratable, a payment service provider. Once you've provided your information to Ratable, you should see your stipend within 7-10 business days. If you don't see the email from Ratable, please check your spam folder. If you require a check for your stipend, please reach out by email or phone: Studentsupportstipend@RISEpartnership.com or 1-844-503-7348 (Monday – Friday, 8 AM – 6 PM PT). Please note that opting for a check delays the delivery of your stipend by 2-3 weeks.

Where can I learn more about OHCC certifications?

Go to www.oregon.gov/odhs/providers-partners/homecare-workforce/Pages/certifications.aspx to learn more about OHCC certifications.